

Water Supply and Sanitation (WSS) Regulators in Africa – Country Profile Eswatini

General information	
Region	Southern Africa
Surface area	17,360 km ²
Total Population	1,093,238 (CSO, 2019)*
Urban pop.	23.8%
Rural pop.	76.2%
Access to improved water services	77% (CSO, 2019)**
Access to improved sanitation services	46% (CSO, 2019)**



WSS Regulatory Status

	Water Supply		Sanitation	
	Urban	Rural	Urban	Rural
Type of Regulation	Ministerial Regulation			
Name of Regulator	Ministry of Natural Resources and Energy (MoNRE)			
Year of establishment	-			
Policy	-			
Legal instrument	The Water Service Corporation Act, 1992			
Area of Jurisdiction	National			
Number of regulated service providers	1-Eswatini Water Services Corporation (EWSC)			
Type of service providers	Public National Utility			
Key functions of MoNRE				
<ul style="list-style-type: none"> • Regulation development • Tariff approval • Complaints oversight • Auditing and information dissemination 				
Note				
<p>The regulatory responsibilities for Water Supply and Sanitation in Eswatini are split among different actors: the Ministry of Natural Resources and Energy (MoNRE) holds regulatory responsibilities principally relating to Eswatini Water Service Corporation (EWSC) for urban water and the regional units of MoNRE Department of Water Affairs are supposed to regulate the Water Committees in rural areas. The Ministry of Health through its regional Environmental Health Departments is supposed to regulate and oversee sanitation service providers. Also, municipalities have a comparatively limited set of regulatory functions focusing on ensuring that their jurisdictions remain sanitary.</p>				
* Source ** Source		For more information on MoNRE, click here		