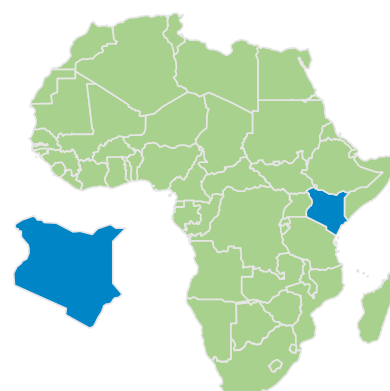


Water Supply and Sanitation (WSS) Regulators in Africa – Country Profile Kenya

General information	
Region	Eastern Africa
Surface area	580,367 km ²
Total Population	47,564,296 (KNBS, 2019)*
Urban pop.	28%
Rural pop.	72%
Water supply coverage	60% (WASREB, 2022)**
Sanitation coverage	93% (WASREB, 2022)**



WSS Regulatory Status

	Urban		Rural	
	Water Supply	Sanitation	Water Supply	Sanitation
Type of Regulation	Regulation by Agency			
Name of Regulator	Water Services Regulatory Board (WASREB)			
Year of establishment	2003			
Policy	National Water Policy, 1999			
Legal instrument	Water Act 2002 (repealed), Water Act 2016			
Area of Jurisdiction	National			
Number of regulated service providers	87 public utilities and 3 private companies*			
Type of service providers	Sub-national			
Key functions				
<ul style="list-style-type: none"> Standards formulation and enforcement Tariff evaluation and recommendation Licensing service providers Compliance monitoring and reporting 		<ul style="list-style-type: none"> Information management Informing policy development Complaints handling Facilitate consumer group establishment 		
Best practice: Sector performance monitoring and reporting				
<p>Licensed service providers are required to submit audits of books and accounts and details of their performance against a wide range of key performance indicators. WASREB validates this information through inspections and the tariff application process. WASREB generates a comprehensive annual impact report outlining the performance of the WSS sector and WSS service providers. Key aspects detailed in these reports include:</p> <ul style="list-style-type: none"> Sector developments Detailed performance overviews of WSS service providers A breakdown of WSS services in each of Kenya’s 47 counties An overview of pertinent issues to the sector. <p>These reports are publicly available and create a lot of impetus on the performance of utilities and have become vital reference points for a number of stakeholders.</p>				
*Source		**Source		
For more information on WASREB, click here				